Oracle B2C Service February 20, 2025 Release Notes

	Description
	Analytics
	BUI Report Management can now be added to the BUI Navigation Set.
	An issue that caused the improper display of time zones in BUI reports has been resolved.
	Knowledge Foundation
	The answer text editor in the Knowledge Foundation Answer Workspace has a new look and feel with a new rich text editor.
	Starting from version 25A, BUI will now display a second audit log report (ID 9069) under 'Audit Log' tab of Answer workspace which displays the Incident Propose transactions, similar to .NET client.
	An issue where the new rich text editor for knowledge foundation answer authoring was freezing in source mode has been resolved.
	An issue in the new rich text editor for Knowledge Foundation answer authoring where <em> tags were getting converted to <i> tags when switching between source and design mode has been resolved.
	Workspaces/Workflow
	The incident thread text editor is now updated with the new look and feel with Oracle's new rich text editor.
	The Font Awesome library is updated to version 6.5.1.
	An issue that caused the Search button to be disable on a menu field on a mobile or tablet has been resolved.
	An issue that caused the Mailbox field to display multiple interfaces when a specific interface was already specified has been resolved.
	A new extension API is supported to API to provide details whether the thread is an inbound email or outbound email.